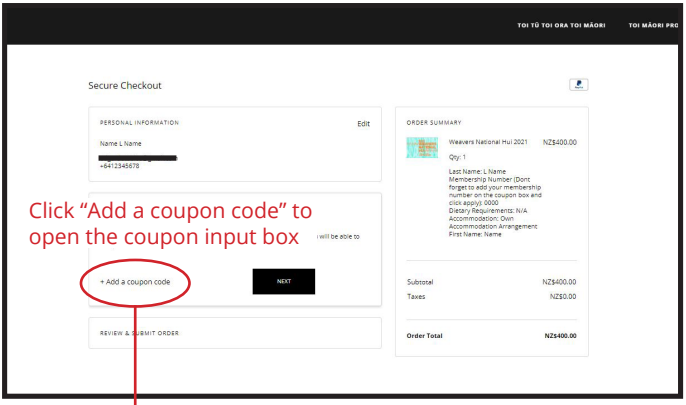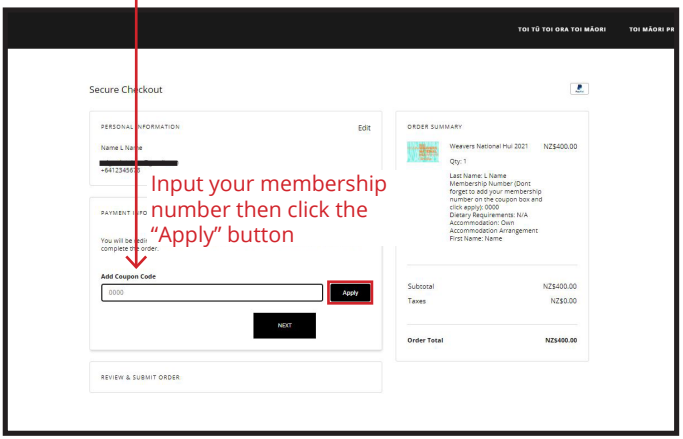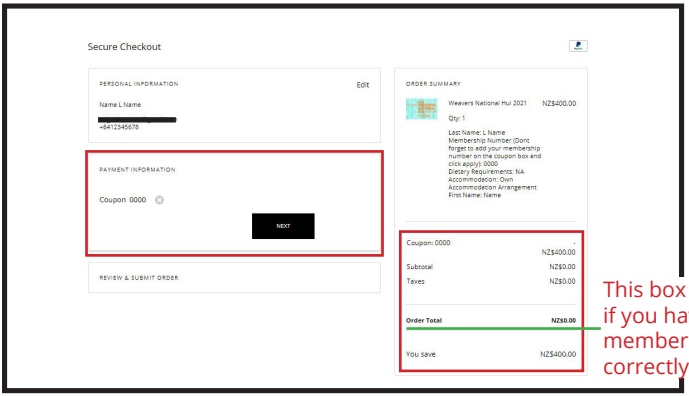GETTING YOUR MEMBERSHIP NUMBER TO WORK